

**INFORMATION REQUEST RESPONSE - ENVIRONMENTAL PROTECTION TEAM (EP)**

**Case Reference: FOI2022/00384**

**Question: Please see the below request.**

**\* All the information on reported 'statutory nuisances'/Neighbour Disputes in your council area including:**

**\* Type of nuisance i.e:**

**\* noise (including loud music and barking dogs)**

**\* artificial light (except street lamps)**

**\* dust, steam, smell or insects from business premises**

**\* smoke, fumes or gases**

**\* a build-up of rubbish that could harm health**

**\* High hedges, trees and boundaries**

**· Number of cases reported**

**· Noise abatement orders/Fines issued and amount of fine**

**· Please could we have the information on this from the last 5 calendar years, please. If data from the last 5 calendar years is not possible, would it be possible to share data from the last 2 calendar years instead, please?**

**Answer:**

Please see tables below detailing all the information on reported 'statutory nuisances'/Neighbour Disputes received by the Herefordshire Council Environmental Health Pollution team over the last 5 years, detailed in category as recorded on our data base including total annual figures.

<b>Complaint Year &amp; Category</b>	<b>Number of complaints</b>
<b>2016</b>	<b>1531</b>
Accumulation - agricultural	2
Accumulation - commercial	9
Accumulation - domestic	75
Air Pollution (Commercial)	3
Air Pollution (Domestic)	6
Bonfire - domestic	95
Bonfire – commercial	66
Bonfire - dark smoke	23
Bonfire - stubble burning	2

Drainage - private sewers	9
Drainage - public sewers	4
Drainage - septic tanks/ cessp	61
Drainage - small treatment work	4
Drainage – surface water	24
Drainage - watercourse	6
Dust – Building/ Construction	6
Dust - Commercial	2
Dust - Other	1
Heating Oil Spill	1
High Hedges	32
Miscellaneous pollution	61
Noise-Alarm	30
Noise-Animals/Birds(Not dog)	20
Noise-Barking Dog	206
Noise-DIY	12
Noise-Fireworks	1
Noise-Low frequency	5
Noise-Machinery (fixed)	36
Noise-Music	227
Noise-Party	25
Noise-People	70
Noise-Plant/machinery(mobile)	30
Noise-Shooting	6
Noise-TV/Radio	7
Noise-Unidentified/other	29
Noise-Vehicle repairs	12
Noise-Vehicles	34
Non-TS Matter (Signposting)	7
Nuisance – Light pollution co	3
Nuisance – Animal	3
Nuisance - Insects	5
Nuisance – Light pollution dom	7
Nuisance - Misc	10
Odour - Agricultural	42
Odour – Commercial (fumes)	10
Odour - Domestic	26
Odour - Other	20
Odour – Sewage works	2
Pests - Misc	9
Pests – Rodents (NOT request f	117
Premises – Filthy and Verminous	11
Premises - Nuisance/ defective	1

Smoke – chimney domestic	12
Smoke – chimney ind/commercial	4
<b>2017</b>	<b>1330</b>
Accumulation - agricultural	3
Accumulation - commercial	9
Accumulation - domestic	43
Air Pollution (Commercial)	5
Air Pollution (Domestic)	4
Bonfire - domestic	85
Bonfire – commercial	39
Bonfire - dark smoke	14
Drainage - private sewers	6
Drainage - public sewers	10
Drainage - septic tanks/ cessp	19
Drainage - small treatment wor	1
Drainage – surface water	15
Drainage - watercourse	4
Dust - Commercial	2
High Hedges	19
Miscellaneous pollution	34
Noise-Alarm	16
Noise-Animals/Birds(Not dog)	12
Noise-Barking Dog	190
Noise-DIY	9
Noise-Fireworks	2
Noise-Low frequency	4
Noise-Machinery (fixed)	43
Noise-Music	190
Noise-Party	26
Noise-People	76
Noise-Plant/machinery(mobile)	49
Noise-Shooting	2
Noise-TV/Radio	10
Noise-Unidentified/other	31
Noise-Vehicle repairs	6
Noise-Vehicles	37
Non-TS Matter (Signposting)	7
Nuisance – Light pollution co	13
Nuisance – Animal	3
Nuisance - Insects	3
Nuisance – Light pollution dom	13
Nuisance - Misc	15
Odour - Agricultural	32

Odour – Commercial (fumes)	7
Odour - Domestic	17
Odour - Other	24
Odour – Sewage works	5
Pests - Misc	3
Pests - Pigeons/Other Birds	16
Pests – Rodents (NOT request f	128
Premises – Filthy and Vermino	11
Premises - Nuisance/ defective	3
Smoke – chimney domestic	13
Smoke – chimney ind/commercial	2
<b>2018</b>	<b>1462</b>
Accumulation - agricultural	8
Accumulation - commercial	10
Accumulation - domestic	36
Air Pollution (Commercial)	6
Air Pollution (Domestic)	4
Bonfire - domestic	76
Bonfire – commercial	53
Bonfire - dark smoke	19
Drainage - private sewers	9
Drainage - public sewers	14
Drainage - septic tanks/ cessp	33
Drainage - small treatment wor	2
Drainage – surface water	15
Drainage - watercourse	2
Dust – Building/ Construction	5
High Hedges	25
Miscellaneous pollution	45
Noise-Alarm	14
Noise-Animals/Birds(Not dog)	23
Noise-Barking Dog	191
Noise-DIY	33
Noise-Low frequency	3
Noise-Machinery (fixed)	29
Noise-Music	283
Noise-Party	18
Noise-People	51
Noise-Plant/machinery(mobile)	33
Noise-Public Address Systems	1
Noise-Shooting	10
Noise-TV/Radio	6
Noise-Unidentified/other	40

Noise-Vehicle repairs	2
Noise-Vehicles	33
Non-TS Matter (Signposting)	16
Nuisance – Light pollution co	17
Nuisance - Insects	3
Nuisance – Light pollution dom	16
Nuisance - Misc	7
Odour - Agricultural	40
Odour – Commercial (fumes)	14
Odour - Domestic	31
Odour - Other	17
Odour – Sewage works	7
Pests - Misc	15
Pests - Pigeons/Other Birds	6
Pests – Rodents (NOT request f	115
Premises – Filthy and Vermino	5
Premises - Nuisance/ defective	3
Smoke – chimney domestic	12
Smoke – chimney ind/commercial	6
<b>2019</b>	<b>1374</b>
Accumulation - agricultural	2
Accumulation - commercial	11
Accumulation - domestic	36
Air Pollution (Commercial)	11
Air Pollution (Domestic)	10
Bonfire - domestic	92
Bonfire – commercial	39
Bonfire - dark smoke	16
Bonfire - stubble burning	2
Drainage - private sewers	17
Drainage - public sewers	12
Drainage - septic tanks/ cessp	50
Drainage - small treatment wor	2
Drainage – surface water	24
Drainage - watercourse	5
Dust – Building/ Construction	4
High Hedges	15
Miscellaneous pollution	32
Noise-Alarm	20
Noise-Animals/Birds(Not dog)	18
Noise-Barking Dog	202
Noise-DIY	12
Noise-Fireworks	2

Noise-Low frequency	6
Noise-Machinery (fixed)	23
Noise-Music	198
Noise-Party	36
Noise-People	65
Noise-Plant/machinery(mobile)	48
Noise-Shooting	8
Noise-TV/Radio	10
Noise-Unidentified/other	26
Noise-Vehicle repairs	3
Noise-Vehicles	41
Non-TS Matter (Signposting)	3
Nuisance – Light pollution co	6
Nuisance – Animal	2
Nuisance - Insects	1
Nuisance – Light pollution dom	16
Nuisance - Misc	7
Odour - Agricultural	19
Odour – Commercial (fumes)	13
Odour - Domestic	18
Odour - Other	11
Odour – Sewage works	2
Pests - Misc	9
Pests - Pigeons/Other Birds	5
Pests – Rodents (NOT request f	134
Premises – Filthy and Vermino	8
Premises - Nuisance/ defective	1
Smoke – chimney domestic	10
Smoke – chimney ind/commercial	11
<b>2020</b>	<b>1597</b>
Accumulation - agricultural	5
Accumulation - commercial	2
Accumulation - domestic	34
Air Pollution (Commercial)	8
Air Pollution (Domestic)	6
Bonfire - domestic	183
Bonfire – commercial	25
Bonfire - dark smoke	9
Drainage - private sewers	16
Drainage - public sewers	19
Drainage - septic tanks/ cessp	57
Drainage - small treatment wor	9
Drainage – surface water	28

Drainage - watercourse	4
Dust – Building/ Construction	4
Dust – DIY/ domestic	2
Dust - Other	1
Heating Oil Spill	2
High Hedges	19
Miscellaneous pollution	51
Noise	1
Noise-Alarm	20
Noise-Animals/Birds(Not dog)	13
Noise-Barking Dog	167
Noise-DIY	25
Noise-Fireworks	3
Noise-Low frequency	9
Noise-Machinery (fixed)	28
Noise-Music	184
Noise-Party	26
Noise-People	104
Noise-Plant/machinery(mobile)	67
Noise-Public Address Systems	2
Noise-Shooting	22
Noise-TV/Radio	12
Noise-Unidentified/other	51
Noise-Vehicle repairs	4
Noise-Vehicles	50
Non-TS Matter (Signposting)	7
Nuisance – Light pollution co	13
Nuisance – Animal	2
Nuisance - Insects	2
Nuisance – Light pollution dom	17
Nuisance - Misc	10
Odour - Agricultural	25
Odour – Commercial (fumes)	9
Odour - Domestic	24
Odour - Other	13
Odour – Sewage works	1
Personal Information	1
Pests - Misc	9
Pests - Pigeons/Other Birds	8
Pests – Rodents (NOT request f	152
Premises – Filthy and Vermino	9
Smoke – chimney domestic	19
Smoke – chimney ind/commercial	4

<b>2021</b>	<b>1595</b>
Accumulation - agricultural	4
Accumulation - commercial	1
Accumulation - domestic	14
Air Pollution (Commercial)	6
Air Pollution (Domestic)	7
Bonfire - domestic	67
Bonfire – commercial	6
Bonfire - dark smoke	5
Drainage - private sewers	18
Drainage - public sewers	14
Drainage - septic tanks/ cessp	49
Drainage - small treatment wor	6
Drainage – surface water	18
Drainage - watercourse	6
Dust – Building/ Construction	2
Dust - Other	2
Heating Oil Spill	3
High Hedges	28
Miscellaneous pollution	30
Noise-Alarm	20
Noise-Animals/Birds(Not dog)	18
Noise-Barking Dog	183
Noise-Bells (Church/Phone)	2
Noise-DIY	15
Noise-Fireworks	6
Noise-Low frequency	9
Noise-Machinery (fixed)	38
Noise-Music	203
Noise-Party	19
Noise-People	112
Noise-Plant/machinery(mobile)	86
Noise-Shooting	8
Noise-TV/Radio	6
Noise-Unidentified/other	45
Noise-Vehicle repairs	9
Noise-Vehicles	43
Non-TS Matter (Signposting)	11
Nuisance – Light pollution co	17
Nuisance – Animal	3
Nuisance - Insects	1
Nuisance – Light pollution dom	19
Nuisance - Misc	11

Odour - Agricultural	24
Odour – Commercial (fumes)	12
Odour - Domestic	19
Odour - Other	15
Odour – Sewage works	15
Pests - Misc	4
Pests - Pigeons/Other Birds	8
Pests – Rodents (NOT request f	300
Premises – Filthy and Vermino	11
Premises - Nuisance/ defective	1
Smoke – chimney domestic	11
Smoke – chimney ind/commercial	3
Smoke – unauthorised fuel	2
<b>Grand Total</b>	<b>8889</b>

**Question -Noise abatement orders/Fines issued and amount of fine**

**What was the total number of Abatement Notices Section 80 Environmental Protection Act 1990 issued for each of the above years? Please specify for which provision they were issued e.g Noise, smoke, dust etc.**

<b>Year</b>	<b>Abatement Notices</b>	<b>Fines issued and amount</b>
<b>2016</b>	2 x Music 1 x Sewage Cake odour 3 x Dog barking 2 x Fire Alarm	0
<b>2017</b>	2 x music 2 x dog barking	1 x Breach of dog barking notice that was served in 2015. Fine £360 & costs £1000
<b>2018</b>	1 x Cockerel crowing	0
<b>2019</b>	4 x music	0
<b>2020</b>	1 x music	0
<b>2021</b>	1x dog barking	0