

Dear Provider,

Re. Fee rates for commissioned home care services for 2024/25

In accordance with contractual requirements and the Council's duty under the Care Act 2014 to meet eligible care and support needs, the Council has reviewed current fees rates and determined the proposed changes as set out below.

In making the decision, the following factors have been taken into consideration:

- Sufficiency of supply and stability of the local market
- Provider feedback
- Regional benchmarking information
- Increases in the cost of wages and other cost increases
- The Council's Medium Term Financial Strategy and budget for 2024/25

The Council has approved a 7% uplift on the current (2023/24) commissioned home care service rates for 2024/25. The increased rates will be applied from 1st April 2024.

The standard fee rates for 2024/25 are detailed in the table below:

| Service Type | 2023/24 Rate | % uplift | 2024/25 Rate |
|--------------|--------------|----------|--------------|
| Urban Rate | £21.76 | 7% | £23.28 |
| Rural Rate | £25.00 | 7% | £26.76 |

Note: where necessary rates have been rounded up to enable divisibility by 4

I would like to take this opportunity to acknowledge the on-going commitment, dedication and resilience of you and your colleagues. Thank you for your ongoing care and support for the residents of Herefordshire, it is very much appreciated.

Yours sincerely



Hayley Doyle
Service Director All Age Commissioning