

Dear Provider,

Re. Fee rates for commissioned registered adult care home services for 2024/25

In accordance with contractual requirements and the Council's duty under the Care Act 2014 to meet eligible care and support needs, the Council has reviewed current fees rates and determined the proposed changes as set out below.

In making the decision, the following factors have been taken into consideration:

- Sufficiency of supply and stability of the local market
- Provider feedback
- Regional benchmarking information
- Increases in the cost of wages and other cost increases
- The Council's Medium Term Financial Strategy and budget for 2024/25

The Council has approved a 7% uplift on all current (2023/24) commissioned residential and nursing home placements for 2024/25. The increased rates will be applied from 1st April 2024.

The standard fee rates for 2024/25 are detailed in the table below:

Service Type	2023/24 Rate	% uplift	2024/25 Rate
Residential Care	£600.02	7%	£642.02
Nursing Care (Excluding Funded Nursing Care)	£684.44	7%	£732.35

Please Note:

- *Where the contract with the Council includes a third/first party payment element, the above increase will not apply to that element of the contract, and that amount will therefore remain the same.*
- *If your home is receiving care fees from the Council through a deferred payment agreement or interim payment agreement that the Council has entered into with a self-funder, the amount you receive will not be uplifted unless the payment you receive from the Council is at the usual/standard rate.*
- *If you intend to increase fees for self-funders who receive services through a deferred payment agreement or interim payment agreement with the Council, or where there is a third/first party top-up agreement in place, you must give the Council and the resident or their attorney, or third party 30 days' written notice of any proposed increase.*
- *Payments through a deferred payment or interim payment agreement will not increase until the Council has obtained a signed addendum to the agreement by the resident/attorney.*
- *Payments through a third/first party top up agreement will not increase until the Council has obtained a signed agreement by the resident/attorney/third party.*
- *Please send written notice to the Advice and Referral Team (ART) 01432 260101 who will refer it to the appropriate Team.*

I would like to take this opportunity to acknowledge the on-going commitment, dedication and resilience of you and your colleagues. Thank you for your ongoing care and support for the residents of Herefordshire, it is very much appreciated.

Yours sincerely



Hayley Doyle
Service Director All Age Commissioning

Plough Lane, Hereford HR4 0LE
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