

# Herefordshire Multi-Agency Domestic Abuse (DA) Risk and Referral Pathway

Includes: Coercive control, sexual assault/ rape, stalking/harassment, trafficking, exploitation, prostitution, forced marriage, honour-based violence & FGM

## Child or Adult at Risk from Domestic Abuse

### 1. Victim is in DANGER or an immediate response is needed:

- Dial 999
- Contact Women's Aid 0800 783 1359
- Contact The Glade Sexual Assault Referral Centre if appropriate 0800 970 0377
- Children & Young Person Sexual Assault Referral Service 0808 196 2340
- Offer your phone to the victim or ring on their behalf if necessary.
- Obtain support from your safeguarding team or named specialist as required

### 2. Adult Victim (18 years and over):

#### If in immediate danger follow right #1 box guidance ←

- Provide details of Women's Aid 0800 783 1359\* (\*including male victims)
- If the adult has care and support needs and / or vulnerabilities consider referring to the adult safeguarding team / advice and referral team (ART) on 01432 260715 or out of hours 0330 123909
- Use your professional judgement
- Assess the risk to the victim using SafeLives DASH Risk Assessment
- Obtain support from your safeguarding team or named specialist as required

### 3. Child Under 18 years old (includes unborn child):

#### If in immediate danger follow right #1 box guidance ←

- Assess risk – consider using SafeLives Young People's DASH
- Refer to Herefordshire's Right Help Right Time Threshold Guidance
- Refer to MASH using Multi-agency Referral Form (MARF) - Access MARF here
- Consider an Early Help Assessment if appropriate
- Consider criminal exploitation including child sexual exploitation
- Consider the risk of trafficking
- Consider risk of FGM
- Use professional judgement
- Obtain support from your safeguarding team or named specialist as required

## Useful Safety Technology Apps:



[www.hollieguard.com](http://www.hollieguard.com)

### Hestia – Bright Sky App



**Herefordshire**  
Community Safety Partnership



**Always ensure the safety of the victim and their children**

more advice on second page

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## IMMEDIATE ACTIONS:

### HIGH RISK ACTIONS

- Dial 999 if in immediate danger
- Discuss need for information-sharing
- Refer to MARAC, ideally with consent but otherwise without consent
- Refer children to Multi-Agency Safeguarding Hub (MASH)\* - [Complete MARF HERE](#)
- Conduct basic safety planning to reduce harm
- Contact [Women's Aid](#) for support (includes male victims)\*
- Contact National Helplines as required (see column 3)
- Contact [The Glade or Rape And Sexual Abuse Support Centre](#) if required\*

\*All contact numbers in column 3

### STANDARD & MEDIUM RISK ACTIONS

- Offer an Early Help Assessment if children are involved
- Conduct basic safety planning with the victim and / or children
- Discuss need for information-sharing
- **Consider accessing support from:**
  - [Women's Aid](#)
  - [Sexual Health Services](#)
  - [Domestic Abuse Helplines](#)
  - [Housing Team](#)
  - [Mental Health Services](#)
  - [Herefordshire Council Early Help Team](#)
  - [Rape & Sexual Abuse Support Centre](#)
  - GP
  - [TurningPoint](#)

\*All contact numbers in column 3

## GUIDANCE:

- Always ensure people are alone before asking them about domestic abuse
- Explain the limits of confidentiality with the victim / young person
- Reassure the victim / child that the abuse is not their fault
- Record all information, referrals, assessments and interventions
- Consider any additional vulnerabilities of the victim / child including mental health, substance misuse, disability, Black Minority Ethnic Refugee (BMER), Lesbian Gay Bisexual Transsexual (LGBT) and No Recourse to Public Funds
- Where appropriate, completing a [SafeLives DASH](#) checklist with a victim may help them to think through their situation and make decisions about their safety
- Before going through any risk assessment, ensure the victim: has time, is safe to talk, is alone, knows where the perpetrator and children are, and understands why you are completing the assessment
- Risk assessments are structures to help you make an informed decision using your professional judgement. They are not definitive assessments of risk
- If the abuse involves sexual assault it is important to contact [The Glade Sexual Assault Referral Centre](#) or the police without delay so that evidence is not lost and a thorough investigation can begin

## CONTACTS & PHONE NUMBERS:

- [West Mercia Women's Aid](#) – telephone support, group work, refuge 0800 783 1359
- [Multi-Agency Risk Assessment Conference \(MARAC\)](#) 01432 347364
- [Multi-Agency Safeguarding Hub \(MASH\)](#) (Office Hours) 01432 260800 (Out of Hours) 01905 768020
- [Local Authority Adults Safeguarding Team](#) (Office Hrs) 01432 260715 (Out of Hours) 0330 1239309
- [The Glade Sexual Assault Referral Centre \(SARC\)](#) Adults 0808 178 2058/ Children & Young Person service (SARS) 0808 196 2340
- [West Mercia Rape and Sexual Abuse Support Centre](#) 03456 461188
- [National Domestic Abuse Helpline](#), 24-hour free phone run by Refuge, on 0808 2000 247
- [Turning Point \(Drug and Alcohol Services\)](#) 0300 555 0747
- [Mental Health Services](#) 01432 842200 or in emergency 0808 196 9127
- [Men's Advice Line](#) run by Respect for male victims 0808 801 0327
- [RESPECT](#) Help for Domestic Abuse Perpetrators 0808 802 4040
- [Galop's Helpline](#) for LGBT Victims of Domestic Abuse 0800 999 5428
- [Karma Nirvana](#) (Forced Marriage and HBV support) 0800 5999 247
- [Polish Women Support Network](#) Polski Telefon Zaufania 0800 061 4004
- [Polski Telefon Zaufania](#) 01270 260106
- [National Stalking Helpline](#) - Suzy Lamplugh Trust 0808 802 0300
- [Forced Marriage Unit](#) 020 7008 0151
- [Herefordshire Sexual Health Service](#) 01432 483693 / 0800 7720478
- Police (Non-urgent) 101