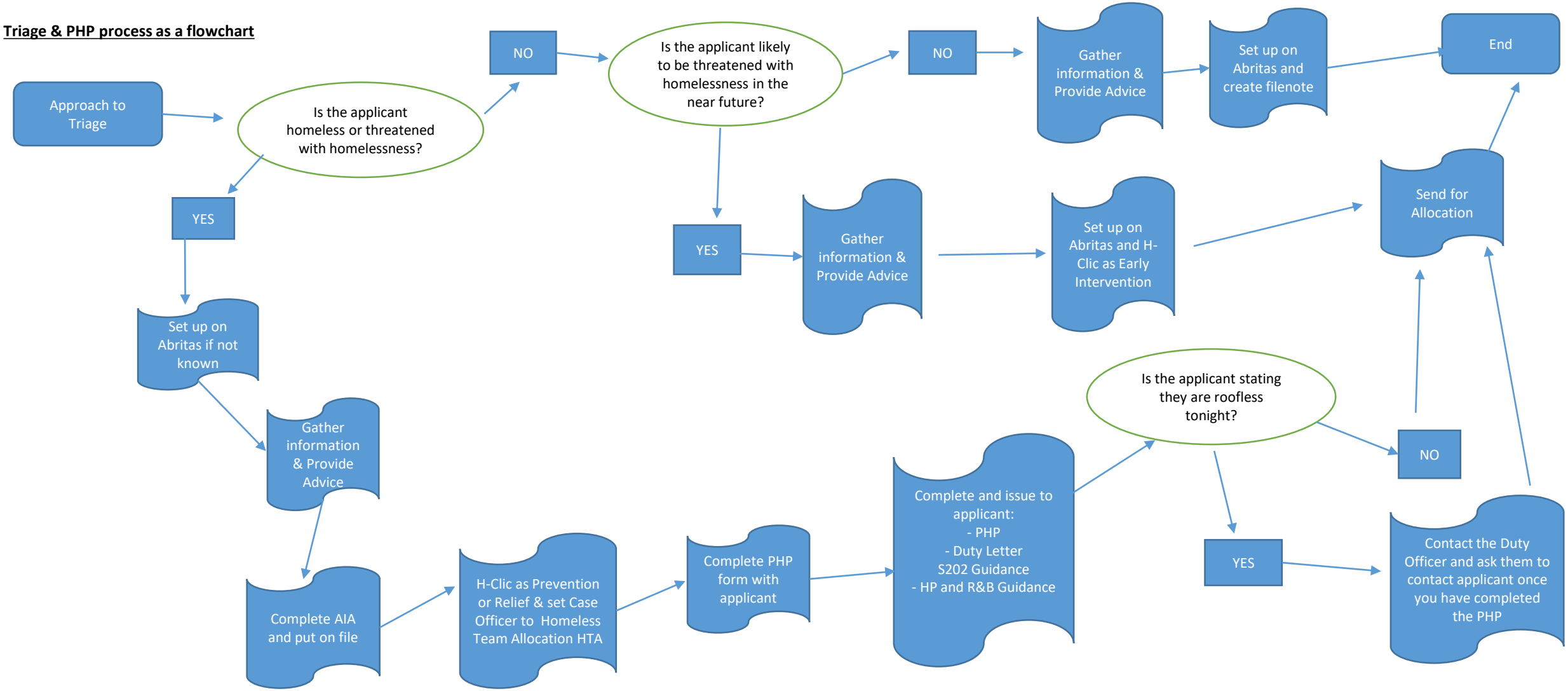Triage & PHP process as a flowchart